

Free and Low Cost Migration Services

Please note that there is usually eligibility criteria you need to meet to access free services. Please enquire with your preferred provider to see if you are eligible.

Name of Organisation	Free Migration Services Provided	Low-cost Migration Services Provided	Contact Details
VICTORIA			
Asylum Seeker Resource Centre (ASRC)	<ul style="list-style-type: none"> • Temporary Protection Visas (TPV) and Safe Have Enterprise Visas (SHEV) • Permanent Protection Visas (subclass 866) • Appeals • Judicial Reviews 		Phone: 0478 700 605 (keep trying if busy) 10:30am-12:00pm Monday & Thursday 214-216, Nicholson Street, Footscray VIC 3011 https://www.asrc.org.au/human-rights-law/
Refugee Legal	<ul style="list-style-type: none"> • Temporary Protection Visas (TPV) and Safe Have Enterprise Visas (SHEV) • Permanent Protection Visas (subclass 866) • Appeals • Judicial Reviews 		Phone Advice: (03) 9413 0100 Wednesday & Friday – 10:00 a.m. to 2:00 p.m. Night service – by appointment Level 6, 20 Otter St. Collingwood, VIC 3066 https://refugeelegal.org.au/
Spectrum Migrant Resource Centre	<ul style="list-style-type: none"> • Family Reunion visa types (permanent residents who have arrived in the last 5 years) 		Phone: (03) 9977 9000 9:00am to 4:00pm Monday - Friday 61 Riggall St. Dallas, VIC 3047 163 Harvester Rd. Sunshine VIC 3020 https://spectrumvic.org.au/about/

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Migrant Information Centre	<ul style="list-style-type: none"> • Family reunion Visas for newly arrived • One-off financial support, group programs and Info and guidance to Asylum Seekers, TPVs or SHEV holders 		<p>Phone: (03) 9285 4888 (Clients must live in the Eastern Metro region: Boroondara, Knox, Manningham, Maroondah, Monash, Whitehorse and Yarra ranges)</p> <p>https://miceastmelb.com.au/our-services/asylum-seekers-and-temporary-protection-visa-and-safe-haven-enterprise-visa-holders/</p>
Whittlesea Community Legal Services	<ul style="list-style-type: none"> • Immigration Advice & Assistance (ie. Sponsoring family members living overseas) • Family Law issues • Family violence • Fines, debts, car accidents • Discrimination • Other legal matters 		<p>Phone: (03) 9401 6655 9am to 5pm – Monday to Friday</p> <p>Shop 111, Pacific Epping Cnr. High & Cooper St. Epping VIC 3076</p> <p>https://www.whittleseacommunityconnections.org.au/community-legal-services.html</p>
Arabic Welfare	<ul style="list-style-type: none"> • Family Reunion visa types (sponsoring family members living overseas of refugees who have arrived in the last 5 years) 		<p>Phone: (03) 9380 9536</p> <p>(support community members from Syria, Lebanon, Egypt, Jordan, Palestine, Kuwait, Somalia, Algeria, Yemen and Iran.)</p> <p>https://arabicwelfare.org.au/contact-us/</p>

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AMES Skilled Migration Services		<ul style="list-style-type: none"> • Family Visas • Skilled visas • Employer sponsored 	Phone: 1300 98 70 71 https://www.ames.net.au/skilled-migration-service Consultations: <ul style="list-style-type: none"> • Flagstaff, Melbourne – face to face • Phone • Skype video conference
Diversitat (Geelong)		<ul style="list-style-type: none"> • helping people who want to reunite with family • gaining permanent residency • extending visas • applying for a new visa • applying for a passport • Becoming an Australian citizen 	The Northern Community Hub 25-41 Arunga Avenue, Norlane, 3214 Phone: (03) 5260 6000 https://diversitat.org.au/services/settlement-services/migration-advice/
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NEW SOUTH WALES			
Refugee Advice & Casework Support (RACS)	<ul style="list-style-type: none"> • Women seeking asylum who have experienced or fear domestic, family of gender based violence • Stateless children service • Drop-in legal advice for protection, applying for work rights, applying for permission to travel, adding a child to an application for protection • Judicial reviews • Unaccompanied children • Family reunion service for people from refugee backgrounds 		Phone: (02) 8355 7227 Email: admin@racs.org.au https://www.racs.org.au/what-we-do <ul style="list-style-type: none"> • Outreach services based in Auburn, Westmead and Parramatta in Sydney
Immigration Advice & Rights Centre (IARC)	<ul style="list-style-type: none"> • Migration & family violence • Partner visas • Protection visas and humanitarian visas • Other family visas like parent, child and carer visas • Visitor visas • Visa cancellations • Citizenships 		Phone: (02) 8234 0700 Email: iarcadmin@iarc.asn.au https://iarc.asn.au/help/ <ul style="list-style-type: none"> • Free legal advice subject to income test. • People in NSW and immigration detention • Priority is given to vulnerable members experiencing family violence, people with disability, homeless, asylum seekers and refugees.
Metro Assist	<ul style="list-style-type: none"> • Citizenship preparation course • Migration advise on visa status 		Phone: (02) 9789 3744 9:00am to 5:00pm Monday to Thursday 9:00am to 3:00pm Fridays

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			https://www.metroassist.org.au/our-services/settlement-services.htm
Sydney Multicultural Community Services	<ul style="list-style-type: none"> Immigration advice to migrants and refugees (who have arrived within the last 5 years) 		Phone: (02) 9663 3922 A Migration Agent is available at the Daceyville Centre: Languages: English Days and times: Monday, 9 am to 12 pm To make an appointment, please contact the centre (please note that an appointment is necessary) http://www.sydney MCS.org.au/services/settlement/
Salvos Legal	<ul style="list-style-type: none"> Migration & refugee law 		Phone: 02 8202 1500 9am to 5pm Monday – Friday Email: enquiries@salvoslegal.com.au https://www.salvoslegal.com.au/expertise/humanitarian-free-legal-service/
HIV/AIDS Legal Centre Inc. (NSW)	Free migration advice in all visa types to individuals with HIV status. Assists people based in NSW but in special circumstances they can assist people from other states		Phone: 02 9206 2060 Email: halc@halc.org.au http://halc.org.au/get-advice

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			414 Elizabeth Street, Surry Hills, NSW 2010
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QUEENSLAND			
Refugee & Immigration Legal Service (RAILS)	<ul style="list-style-type: none"> • Family violence • Protection visas • Refugee family reunion • Unrepresented Asylum Seekers • Asylum Seeker and Refugee Assistance program 		<p>For unrepresented Asylum Seekers: *Legal Advice, book by calling: (07) 3846 9300 *TPV/SHEV re-application clinics: Tuesday nights – 6- 8pm West End office. Book an appointment, call: (07) 3846 9333</p> <p>For Refugee Family Reunion: *Phone: (07) 3846 9333</p> <p>For Family Violence: *Phone: (07) 3846 9333</p> <p>Email: admin@rails.org.au</p> <p>https://www.rails.org.au/our-legal-services/getting-help</p>
St. Vincent de Paul, QLD.	<ul style="list-style-type: none"> • Free Migration/visa advice to residents across QLD 		<p>Phone: 1800 846 643 8:00am – 4:00pm Monday to Friday except public holidays.</p> <p>Email: info.mas@svdpqld.org.au</p>

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			https://www.vinnies.org.au/page/Find_Help/QLD/Resettling_in_Australia/Migration_Advice_Service/
Bundaberg Neighbourhood Centre	<ul style="list-style-type: none"> • Citizenship • Family visas <p>Free initial consult, subsequent consultations based on client's ability to pay.</p> <p>Services offered to new or existing migrants living in Bundaberg area</p>		Phone: (07) 4153 1614 Email: info@bundabergneighbourhoodcentre.org.au https://www.bundabergneighbourhoodcentre.org.au/migrant-services-2/ Migration agent visits the Centre every last Friday of the month Services available to residents of Bundaberg
Multicultural Families Organisation	Advice only <ul style="list-style-type: none"> • Family visa • Citizenship applications • Protection visa 		Phone: 07 5571 0381 Email: reception@mfo.org.au https://www.mfo.org.au/settlements Migration lawyer available once a week
Bond Law Clinic – Immigration Law Clinic (Currently Closed until further notice)	Free legal Advice to vulnerable and financially disadvantages non-citizens that wish to remain in Australia legally. <ul style="list-style-type: none"> • persons seeking asylum in Australia on refugee and asylum seeker law • persons recognised as having refugee status who are seeking to sponsor family members to Australia 		Phone: 07 5595 1070 Email: bondlawclinic@bond.edu.au https://bond.edu.au/news/49663/free-immigration-law-clinic-now-open-bond-university#:~:text=Bond%20University%20has%20launched%20a,to%20remain%20in%20Australia%20legally.

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	<ul style="list-style-type: none"> persons who are victims of domestic violence and who hold a temporary partner visa in Australia vulnerable international students vulnerable members of the community regarding their visa and visa eligibility (and assistance, if eligible) the wider community in the following areas (basic advice only): skilled independent visa, skilled sponsor visa, student visa, graduates visa, partners visa, and parent and other family visas. 		<p>Level 1 Faculty of Law Building (Building 4), 14 University Drive, Robina 4226</p> <p>The Bond Immigration Law Clinic is open to the public every second Wednesday from 5:30pm to 7:30pm during Bond University's teaching semester periods</p> <p>Email to book an appointment</p>
Salvos Legal	<ul style="list-style-type: none"> Migration & refugee law 		<p>Phone: 07 3280 8860 9am to 5pm Monday – Friday</p> <p>Email: enquiries@salvoslegal.com.au</p> <p>https://www.salvoslegal.com.au/expertise/humanitarian-free-legal-service/</p>
Asylum Seeker Clinic – Salvos Legal	<p>Free advice and assistance to people who arrived by boat on or after 13 August 2012</p> <p>Assistance to fast track applicants to:</p> <ul style="list-style-type: none"> attend Federal Circuit Court directions hearings; attend Department of Home Affairs 		<p>Email to book appointment</p> <p>Email: slhgoodna@salvoslegal.com.au</p> <p>Due to Covid-19 this service has been replaced by a telephone advice service</p>

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	<p>(DOHA) interviews;</p> <ul style="list-style-type: none"> • respond to requests from the DOHA; • provide further information in the form of a statutory declaration; and • provide penal clearance information. <p>Advice to fast track applicants regarding:</p> <ul style="list-style-type: none"> • updating contact details; • negative decisions from the DOHA; • Immigrant Assessment Authority (IAA) process and submissions; • negative decisions from the IAA; • the differences between merits review and judicial review; • the availability of judicial review; and • referrals for the preparation of applications for judicial review. 		
My Community Legal Gold Coast	Free advice on all visa types		<p>Phone: 0423 466 286</p> <p>Email: office@mycommunitylegal.org.au</p> <p>Address: Robina Community Centre, 196 Robina Town Centre</p> <p>https://www.mycommunitylegal.org.au/free-legal/</p>

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			Call in advance to book appointment or drop in at Robina Community Centre, 196 Robina Town Centre from 5PM
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TASMANIA			
Tasmanian Refugee Legal Service	<ul style="list-style-type: none"> Free advisory legal services to refugees, asylum seekers and humanitarian entrants Can accompany to Dept interview Prepare and advocate/represent Appeal/Judicial Review Assist with Ministerial Intervention Request 		Phone: 1300 366 611 or (03) 6169 9473 Email: info@rlstas.com https://www.legalaid.tas.gov.au/referral-list/listing/tasmanian-refugee-legal-service
Student Legal Service by University of Tasmania	<ul style="list-style-type: none"> Free specialist migration advice service is only for UT students Free general advice sessions open to both students and community 		To book an appointment, fill up - https://www.tasstudentlegalservice.com/appointments.html Email: enquiries@tasstudentlegalservice.com
MRC , Tasmania	<ul style="list-style-type: none"> Non-commercial (funded) Migration Assistance to humanitarian permanent residents (visa subclass 200, 201,202,203 and 204 granted less 	<ul style="list-style-type: none"> Fee for service Migration Assistance 	To book an appointment, please call : (03) 6221 0999 or complete the Migration Support Contact form on the link below

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	<p>than 5 years ago)</p> <ul style="list-style-type: none"> - Split family migration support 		<p>https://mrctas.org.au/migration-support-program/</p>
<p>The Migrant Resource Centre (Northern Tasmania)</p>	<ul style="list-style-type: none"> • Humanitarian visas • Family & Partner • Employer • Student • Skilled • Tourist 	<ul style="list-style-type: none"> • Migration Assistance – Fee based service 	<p>Phone: (03) 6332 2211 Email: admin@mrcltn.org.au Address: 95-99 Cameron St. Launceston</p> <p>https://mrcltn.org.au/mrc-services/visa-application-assistance-and-migration-advice/</p>
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WESTERN AUSTRALIA			
<p>The Humanitarian Group</p>	<ul style="list-style-type: none"> • General legal assistance (family and domestic violence; specialist immigration – including citizenship, visa cancellations, amendment govnt records, bridging visas and AAT; Child protection; modern slavery and human trafficking, general family law matters) • Family reunion • TPV project • Protection visas 		<p>Phone: (08) 6148 3600 Email: admin@thehumanitariangroup.org.au</p> <p>9am to 3pm Mondays to Thursdays</p> <p>https://thehumanitariangroup.org.au/page/how-we-help</p>
<p>Multicultural Futures, WA</p>	<ul style="list-style-type: none"> • Free visa consultations 		<p>Phone: (08) 9336 8282</p>

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	(ON HOLD – as of 03 May 2021)		https://multiculturalfutures.org.au/services/migration-agent/
Northern Suburbs Community Legal Centre (NSC Legal) – Immigration Advice and Referral Clinic	Free immigration advice for: <ul style="list-style-type: none"> - Most visa classes EXCLUDING study visas and work/skilled visas 		Phone: 08 9440 1663 Email: info@nsclegal.org.au Immigration Advice and Referral Clinic runs each Tuesday on a fortnightly basis 10 Cobbler Place, Mirrabooka https://www.nsclegal.org.au/legal-help
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AUSTRALIAN CAPITAL TERRITORY			
Legal Aid Migration Clinic	<ul style="list-style-type: none"> • Free migration advice 		Phone: 1300 654 314 Email: migration@legalaidact.org.au https://www.legalaidact.org.au/migration Migration agent available at clinic once a week
Pro-bono Clearing House	Help find (free or reduced fee) assistance for migration or refugee review		(02) 6274 0300
Migrant and Refugee Settlement Services of the ACT Inc (MARSS)	<ul style="list-style-type: none"> • Legal Aid (Temporarily closed – As of May 2021) – <u>They can provide referrals to other Migration Agents</u> - Help with citizenship, immigration, housing and various 		Phone: (02) 6248 8577 Email: info@marss.org.au Complete the referral form on link below: https://www.marss.org.au/settlement-services-

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Australia Inc.)	<ul style="list-style-type: none"> other application - Newly arrived migrant on family visa - Partner applicants of skilled visa categories 		program
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NORTHERN TERRITORY			
Multicultural Council of the Northern Territory (MCNT)	<ul style="list-style-type: none"> • Free migration advice 		Phone: (08) 8945 9122 Email: admin@mcnt.org.au Held first Wednesday of every month from 6-8pm. https://www.mcnt.org.au/other-services
Refugee Migrant Settlement Services (RAMSS)	<ul style="list-style-type: none"> • Access to pro-bono migration advice on a needs basis <ul style="list-style-type: none"> - Family reunion/Partner visas - Citizenships • Available to refugees and migrants who have arrived in the last 5 years and living in Darwin, Palmerston and rural areas. 		(08) 8946 4800 Email: anglicare@anglicare-nt.org.au Hours: 8:30 am-4:30pm Monday to Friday 5 Namarluk Drive, Ludmilla, NT
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SOUTH AUSTRALIA			
Australian Refugee	*Special Humanitarian Program (visa subclass 202)		Phone: (08) 8354 2951 Email: reception@ausref.net

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Association (ARA)	<ul style="list-style-type: none"> *Community Support Program *Family, Child & Partner visas *Visitor visas *Citizenship 		https://www.australianrefugee.org/services/migration/
Legal Service Commission of South Australia	<p>Free legal advisory service to immigrants and refugees – Adelaide office (subj to merit test)</p> <ul style="list-style-type: none"> • Permanent Protection Visas • Onshore partner visas (who has left a relationship due to family violence or for someone who’s had a child with sponsor who sponsored them) • ‘split family’ humanitarian or family stream visas for recent humanitarian arrivals • Visa cancellations, or refusals based upon failure of character test • Preliminary advice on citizenship <p>Does not assist with student or skilled visas</p>		<p>Phone: 8111 5539 for appointment</p> <p>https://lsc.sa.gov.au/cb_pages/legal_advice_migration.php</p>
AMRC Migration Services	<ul style="list-style-type: none"> • Free advice on all family stream visas and provides applications for all family-based immigration visas (partner, parents, child, dependent aged relative and remaining relative) as well as refugee and humanitarian visas. 		<p>Phone: (08) 8217 9500</p> <p>Email: admin@amrc.org.au</p> <p>Address: 23 Coglein St. Adelaide SA</p> <p>https://amrc.org.au/migration-services</p>
Refugee Advocacy Service of	Migration advice to individuals in SA who are eligible to apply for visas below under the		<p>Phone: 0401 247 224</p> <p>Email: admin@rassa.org.au</p>

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South Australia (RASSA)	Federal Government's "fast track" process <ul style="list-style-type: none"> - Temporary Protection Visa (TPV) - Safe Haven Enterprise Visa (SHEV) 		Address: Flinders University Building, Level 1, 182 Victoria Square, Adelaide SA 5000 Website: https://rassa.org.au/